Particulars	YTD Sep'26	
	Count	%
Grievance Redressal*		
Number and proportion of grievances redressed	1909	100.00%
Within 15 days	1852	97.01%
Within 30 days	36	1.89%
Beyond 30 days	21	1.10%
Unaddressed	0	0.0%

**Grievance metrics include service requests that breached the 7-day TAT, including redressal within 15 days*