Particulars	YTD Oct'26	
	Count	%
Grievance Redressal*		
Number and proportion of grievances redressed	2071	100.0%
Within 15 days	2039	98.5%
Within 30 days	18	0.9%
Beyond 30 days	14	0.7%
Unaddressed	0	0.0%

**Grievance metrics include service requests that breached the 7-day TAT, including redressal within 15 days*