

Particulars	YTD Jun'26	
	Count	%
Grievance redressal*		
Number and proportion of grievances redressed	983	100.0%
<i>Within 15 days</i>	954	97.0%
<i>Within 30 days</i>	19	1.9%
<i>Beyond 30 days</i>	10	1.0%
<i>Unaddressed</i>	0	0.0%

*Grievance metrics include service requests that breached the 7-day TAT, including redressal within 15 days