

Particulars	FY 2024-25
Claim responsiveness*	
(i) Proportions of claims settled (in full or in part or repudiated or rejected or closed)	
<i>Within 15 days</i>	85.23%
<i>Within 30 days</i>	9.48%
<i>Within 60 days</i>	4.35%
<i>Beyond 60 days</i>	0.94%
(ii) Proportions of claims	
<i>Settled</i>	99.66%
<i>Repudiated</i>	0.33%
<i>Pending</i>	0.01%
(iii) Value proportion of claims settled	99.42%

* This includes Individual and Group Death claim