

Particulars	FY 2023-24
Claim responsiveness*	
(i) Proportions of claims settled (in full or in part or repudiated or rejected or closed)	
<i>Within 15 days</i>	82.90%
<i>Within 30 days</i>	11.40%
<i>Within 60 days</i>	4.40%
<i>Beyond 60 days</i>	1.30%
(ii) Proportions of claims	
<i>Settled</i>	99.40%
<i>Repudiated</i>	0.60%
<i>Pending</i>	0.00%
(iii) Value proportion of claims settled	97.82%

* This includes Individual and Group Death claim