Particulars	YTD Sep-26
Claim responsiveness*	
(i) Proportions of claims settled (in full or in part or repudiated or rejected or closed)	
Within 15 days	90.24%
Within 30 days	6.95%
Within 60 days	2.79%
Beyond 60 days	0.02%
(ii) Proportions of claims	
Settled	98.92%
Repudiated	0.20%
Pending	0.88%
(iii) Value proportion of claims settled	99.47%

* This includes Individual and Group Death claim