Particulars	YTD Oct-26
Claim responsiveness*	
(i) Proportions of claims settled (in full or in part or repudiated or rejected or closed)	
Within 15 days	90.34%
Within 30 days	6.92%
Within 60 days	2.72%
Beyond 60 days	0.01%
(ii) Proportions of claims	
Settled	98.88%
Repudiated	0.23%
Pending	0.89%
(iii) Value proportion of claims settled	99.53%

* This includes Individual and Group Death claim