

Particulars	YTD May-26
Claim responsiveness*	
(i) Proportions of claims settled (in full or in part or repudiated or rejected or closed)	
<i>Within 15 days</i>	87.39%
<i>Within 30 days</i>	8.74%
<i>Within 60 days</i>	3.87%
<i>Beyond 60 days</i>	0.00%
(ii) Proportions of claims	
<i>Settled</i>	92.67%
<i>Repudiated</i>	0.00%
<i>Pending</i>	7.33%
(iii) Value proportion of claims settled	100.00%

* This includes Individual and Group Death claim