

Particulars	YTD Jun-26
Claim responsiveness*	
(i) Proportions of claims settled (in full or in part or repudiated or rejected or closed)	
<i>Within 15 days</i>	87.62%
<i>Within 30 days</i>	8.94%
<i>Within 60 days</i>	3.44%
<i>Beyond 60 days</i>	0.00%
(ii) Proportions of claims	
<i>Settled</i>	97.75%
<i>Repudiated</i>	0.15%
<i>Pending</i>	2.10%
(iii) Value proportion of claims settled	99.74%

* This includes Individual and Group Death claim