

PNB MetLife Century Plan

Individual, Non – Linked, Participating, Savings, Life Insurance Plan

1. Part A

1.1. Welcome Letter

[Name of the policyholder]
Date: dd-mm-yyyy
[Father/husband name]
[Address]
[Mobile no.]
<Policy No> <Sourcing Branch>

Dear Mr./Ms. Valued Customer, (Client ID: XXXXXX)

Welcome to the PNB MetLife family! Thank you for choosing a PNB MetLife product and showing your confidence in us. At PNB MetLife, we value your patronage and are committed to offering you the best services always.

PNB MetLife brings together financial strength, credibility and reliability of MetLife Inc., one of the leading global providers of insurance, annuities and employee benefit programs, serving more than 90 million customers for the last 140+ years and Punjab National Bank, a leading bank in India serving more than 80 million customers in the last 120+ years. You can be assured that you have chosen the right partner for life.

This booklet contains your Policy Document along with Business Illustration, other related information and a copy of your Proposal Form. Please preserve this document as it would be required if the need arises.

Free look Provision: Please go through the terms and conditions of your Policy very carefully. If you have any objections to the terms and conditions of your Policy, you may cancel the Policy by giving a signed written notice to us within 15 days (30 days in case of electronic policies and policies obtained through distance mode) from the date of receiving your Policy, stating the reasons for your objection and you will be entitled to a refund of the premium paid, subject to a deduction of proportionate risk premium for the period of cover, stamp duty and/or the expenses incurred on medical examination (if any).

For any queries or concerns you can contact us via the touch points given below, we are always there to help you. For easy reference sourcing details of your policy are mentioned below.

Name	<<Valued Advisor>>	Channel	<<XX>>	Code	<<XXXXXX>>
E-Mail ID	<<valuedadvisor@pnbmetlife.co.in>>	Mobile / Landline No.	<<XXXXXX>>		

We look forward to being your partner in this wondrous journey of life.

Yours Sincerely,
PNB MetLife India Insurance Co. Ltd.

[Signature]
[Name of signing authority]
[Designation of signing authority]

In case of any queries / concerns, You can reach Us at:			
Call us at 1800-425-6969 (Toll Free) or 022 - 4179 0300 (8am - 8pm)/ Fax: 022 - 4023 1225	Email Us at indiaservice@pnbmetlife.co.in	Visit www.pnbmetlife.com to manage your policy online. Register online using your Customer ID & Policy No.	Visit your nearest PNB MetLife Office . Our address details are available on www.pnbmetlife.com

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1.2. Policy Preamble

PNB MetLife Century Plan An Individual, Non-linked, Participating, Savings, Life Insurance Plan

This is a contract of insurance between You and PNB MetLife India Insurance Company Limited. This contract of insurance has been issued by us on receipt of the premium and is based on the details in the Proposal Form together with the other information, documentation and declarations received from you for effecting a life insurance contract on the life of the person named in the Schedule below.

We agree to pay the benefits under this Policy on the occurrence of the insured event described in Part C of this Policy , subject to the terms and conditions of the Policy.

On examination of the Policy, if you notice any mistake or error, please return the Policy document to us in order that We may rectify it.

Signed by and on behalf of PNB MetLife India Insurance Company Limited

[Signature]

[Name of signing authority]

[Designation of signing authority]

1.3. Schedule

Name of the Plan	PNB MetLife Century Plan
Nature of the Plan	Individual, Non-linked, Participating, Savings Life Insurance Plan
UIN	117N129V01

Proposal form number		Policy number		Date of issue		Issuing office	
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1. Details of the Policyholder and Life Assured

Name of Policyholder		Gender		Date of Birth	
Name of Life Assured		Gender		Date of Birth	
Address of Policyholder					
Telephone Number					
Mobile Number					
Address of Life Assured					
Age admitted of the Life Assured	<Yes/No>				

2. Policy Details

Base Plan	PNB MetLife Century Plan		
Survival Benefit Option	<< "Super Income"/ "Smart Income" / "Future Income" >>	Maturity Age (years)	<< "Age 80" / "Age 100 >>
Premium Payment Term (Yrs.)		Family Care Benefit	<< "Yes" / "No" >>
Policy Term (Yrs.)			

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UIN – 117N129V01

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Basic Sum Assured (Rs.)	Premium Payment Mode	Installment Premium (Rs.)	Goods & Services Tax (Rs.)*	Instalment premium including GST (Rs)	Annualized Premium (Rs)

* **Goods and Services Tax** at prevailing rates. You will be responsible to pay any new or additional tax/levy or any changed amount of tax/ cess being made applicable/imposed on the premium(s) by any competent authority.

3. Rider Details

Rider Name	Rider Sum Assured (Rs.)	Policy Term (years)	Premium Paying Term (years)	Installment Premium (Rs.)	Goods & Services Tax (Rs.)*	Instalment Premium including GST (Rs)	Annualised Premium (Rs)
<<Rider name 1>>							
<<Rider name 2>>							

4. Contract Details

Date of Inception of Policy	<<DD MM YY>>	Premium Due Date	<<DD MM YY>>
Date of Commencement of Risk	<<DD MM YY>>	Premium Payment Type	Limited Pay
Policy Anniversary date	<<DD MM YY>>	Last Premium Due Date	<<DD MM YY>>
Policy currency	INR	Total Installment Premium (incl. of rider(s) premium, any extra premium, taxes & cess)	Rs. << >>
Policy Maturity Date	<<DD MM YY>>		
Survival Benefit payout mode	<< "Yearly" / "Half-yearly" / "Quarterly" / "Monthly" >>		
Date of Survival Benefit Payout (chosen)	<< DD1 MM1 >>		
Survival Benefit Start Date	<< DD1 MM1 YYYY>>	Survival Benefit End Date	<< DD1 MM1 YYYY>>

5. Details of Agent/Intermediary

Name	
License/Registration number	
Phone number	
Address	
Email address	
Special provisions/options (if any)	

6. Nominee details

Name(s) of the Nominee	Relationship with Life Assured	Age	Gender	Share(s) %
1) <<Name of nominee>>	<<Relation>>			<<Percentage>>
2)				
3)				
4)				

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7. Appointee details (Only in case Nominee is less than 18 years of Age)

Appointee name	Relationship with Nominee	Age	Gender
<<Name off appointee>>	<<Relation>>	<<Age>>	

8. E-Policy document

Your soft copy of policy document is available in the customer portal. You can access through www.pnbmetlife.com > **Customer login** > **Provide user ID and password** (for existing customer), else click **New User** (for new customer)

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Key Feature Document

Survival Benefit Payout Options	<p>Option 1: Super Income – Provides Cash Bonus, if declared, every year from the end of 1st Policy Year until death or end of Policy Term, whichever is earlier, in the mode of Survival Benefit payout opted subject to a minimum Cash Bonus Rate during Premium Payment Term as described in Part C</p> <p>Option 2: Smart Income - Provides Cash Bonus, if declared, every year from the end 1st Policy Year until death or end of Policy Term, whichever is earlier as described in Part C, in the mode of Survival Benefit payout opted.</p> <p>Option 3: Future Income – Provides Cash Bonus, if declared from the end of the 15th Policy Year until death or end of Policy Term whichever is earlier. Fixed Income pay-out will begin from the end of the 15th Policy Year until the Maturity Date as specified in the Schedule or a fixed period or until death, whichever is earlier, subject to a minimum Cash Bonus Rate during Fixed Income Payout Period as described in Part C, in the mode of Survival Benefit payout opted.</p>
Maturity Benefit Options	<p>Maturity Option 1: Till age 80 years Maturity Option 2: Till age 100 years</p> <p>On survival of the Life Assured till the Maturity Date as specified in the Schedule, provided that the Policy is in In-force Status, the Policyholder will receive aggregate of:</p> <ul style="list-style-type: none"> • Sum Assured on Maturity; • Accrued Cash Bonuses, if not paid earlier; • Accrued Fixed Income, if applicable and not paid earlier; • Terminal Bonus, if declared.
Death Benefit	<p>In the event of the unfortunate death of the Life Assured during the Policy Term provided that the Policy is still In-force Status on the date of death, the Nominee shall receive Death Benefit as below;</p> <p>Death benefit equal to the following shall be payable as lump sum</p> <ol style="list-style-type: none"> 1. Sum Assured on Death <i>plus</i>; 2. Accrued Cash Bonuses, if not paid earlier <i>plus</i>; 3. Accrued Simple Reversionary Bonus less Sum of all Fixed Incomes already paid (if applicable) <i>plus</i> 4. Interim Cash Bonus (if any) <i>plus</i>; 5. Terminal Bonus on death (if declared) <p>The Policy terminates with the payment of Death Benefit except where Family Care Benefit is in force.</p> <p>Where Family Care Benefit is chosen (as specified in Schedule), then in case of death of Life Assured all future Installment Premiums (if any) shall be waived off and Sum Assured on Death shall be payable as lumpsum and all future Survival Benefits & Maturity Benefit as defined in Part C shall also be payable to the Nominee.</p>
Flexibility to accumulate Survival Benefit payout	<p>There is an option with Policyholder to defer Survival Benefit Payouts and accrue them instead by giving the Company a written notice at least 30 days before the next Survival Benefit Payout.</p> <p>The Policyholder can withdraw the accrued Cash Bonuses and/or Fixed Income partly/ fully at any point during the Policy Term. If the unpaid Survival Benefits are not taken by the Policyholder during the Policy Term, the same shall be payable along with benefits payable at the time of termination of the Policy in the form of death, maturity or surrender.</p>

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Flexibility to Choose mode of Survival Benefit payout	There is an option to receive Survival Benefit Payouts as yearly, half yearly, quarterly or monthly installments at any point during the Point Term by giving the Company a written notice at least 30 days before the next Policy Anniversary. The mode of Survival Benefit Payout as requested will be applicable from next Policy Anniversary.
Flexibility to choose the date of survival benefit payout	<p>The option selected at inception to receive the benefits on any one date, succeeding the default date of Survival Benefit payout, is specified in the Schedule.</p> <p>For Future Income Option: The selected date of Survival Benefit can be changed before the start of Survival Benefit payout by giving the Company a written notice at least 30 days before Survival Benefit Payout Start Date. The chosen date of receiving Survival Benefit payout must be before the date of immediately succeeding Policy Anniversary.</p>

Key Service Features

Nomination	Nomination shall be allowed as per the provisions of Section 39 of the Insurance Act, 1938 as amended from time to time.
Assignment	Assignment shall be allowed under this policy as per the provisions of Section 38 of the Insurance Act, 1938 as amended from time to time.
Policy Loan	The maximum amount of Policy loan that You can avail will be limited to 80% of the Special Surrender Value of Your Policy at the end of the relevant Policy Year less any unpaid Instalment Premiums for that year and loan interest accrued.
Riders	<p>You may opt for any of the following Riders at inception or at any Policy Anniversary during premium payment term. Each Rider shall be subject to the terms and conditions of that rider:</p> <p>a) PNB MetLife Accidental Death Benefit Rider Plus (UIN: 117B020V03) – This rider provides additional protection over and above the Death Benefit under this Policy in the event of the death of the life assured in an Accident.</p> <p>b) PNB MetLife Serious Illness Rider (UIN: 117B021V03) - This rider provides additional protection over and above the Death Benefit under this Policy in the event of the life assured being diagnosed with any of the 10 critical illnesses listed in the rider.</p>
Premium Payment	Premium payment can be made by cash, cheque, credit card, ECS, online payment, demand draft, and direct debit or any other permissible mode as prescribed by the IRDAI.
Customer Service No.	1800 425 6969 (Toll-free) or 022-4179 0300(8am-8pm)
Grievance Redressal Mechanism	<p>Visit us www.pnbmetlife.com</p> <p>Email us: indiaservice@pnbmetlife.co.in</p> <p>Write to us:</p> <p>PNB MetLife India Insurance Co. Ltd, Unit No. 101, First Floor, Techniplex I, Techniplex Complex, Off Veer Savarkar Flyover, S.V. Road, Goregaon (West), Mumbai – 400 062, Maharashtra. 022 - 4179 0300 (8am -8pm)/ Fax: 022 - 4023 1225</p>

For detailed benefits, please refer to policy terms and conditions

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2. Part B

2.1. Definitions applicable to your policy

The words or terms below that appear in this **Policy** in initial capitals and **bold** type will have the specific meaning given to them below. These defined words or terms will, where appropriate to the context, be read so that the singular includes the plural, and the masculine includes the feminine.

1. **“Age”** means age as on the last birthday; i.e. the age of the Life Assured in completed years as on the Date of Inception of the Policy and is as shown in the Schedule.
2. **“Annualised Premium”** means the due Installment Premium as calculated and payable in a Policy Year chosen by the Policyholder, excluding the taxes, Rider premiums, underwriting extra premiums and loadings for modal premiums, if any.
3. **“Appointee”** means the person named in the Schedule to receive payment under this Policy, if the Nominee is a minor at the time payment becomes due under this Policy
4. **“Assignee”** means the person to whom the rights, Benefits and liabilities under this Policy are transferred by virtue of an assignment under Section 38 of the Insurance Act, 1938, as amended from time to time.
5. **“Assignment”** means the process of transferring the rights, Benefits and liabilities to an “assignee”. Assignment should be in accordance with the provisions of Section 38 of insurance act, 1938 as amended from time to time.
6. **“Basic Sum Assured (BSA)”** means the absolute amount specified in the Schedule which is the minimum amount assured to be paid on the death of the Life Assured. The Basic Sum Assured is equal to ‘10 times of the Annualised Premium’.
7. **“Benefit Illustration”** means an Annexure along with the Schedule that illustrates the premiums, guarantees, returns, benefits and values of the proposed policy. This Benefit Illustration complies with IRDAI Regulations and contains clear disclosure of both guaranteed and non-guaranteed benefits, if any, of the Policy
8. **“Benefits”** means the Death Benefit, Maturity Benefit, Surrender Benefit or any other benefit, as the case may be, applicable in the terms and conditions of this Policy
9. **“Cash Bonus”** means the bonus that may be declared and paid by Us at the end of each Policy Year. The Cash Bonus rate, if declared, will be expressed as a percentage of the Annualised Premium. Cash Bonus will be paid only if the Policy is in In-force Status.
10. **“Company/Us/We/Our”** means PNB MetLife India Insurance Co. Ltd
11. **“Date of Commencement of Risk”** means the date on which the risk under the Policy and Riders, if opted, comes into effect and is as specified in the **Schedule**. The commencement of risk cover on the Life Assured shall depend on the age of the Life Assured on the Date of Inception of the Policy.
12. **“Date of Inception of the Policy”** means the date on which this Policy is issued after We have accepted the risk under the Proposal Form. The Date of Inception of the Policy is specified in the Schedule.
13. **“Family Care Benefit”** means the benefit as selected by the Policyholder at inception of the Policy only and as specified in the Schedule; further described in Section 3.2.3.1. Once chosen, the Family Care Benefit cannot be opted out at anytime during the Policy Term. The Family Care Benefit is subject to Board Approved Underwriting Policy.
14. **“Fixed Income Payout Period”** means the period commencing from the end of the 15th Policy Year during which the fixed income payment is made and as specified in Clause 3.2.1 of Part C.

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15. **“Grace Period”** means the time granted by Us from the due date for the payment of Installment Premium, without any penalty or late fee, during which time the Policy is considered to be in In-force Status with the risk cover without any interruption, as per the terms & conditions of the Policy. The Grace Period for payment of the Installment Premium is 15 days, where the Policyholder pays the Installment Premium on a monthly basis, and 30 days in all other modes.
16. **“In-force Status”** means a condition during the term of the Policy, wherein the Policyholder has paid all the due Installment Premiums under the Policy.
17. **“Installment Premium”** means the amount stipulated in the Schedule and paid at regular intervals (yearly/half yearly/quarterly or monthly mode as shall be applicable) by the Policyholder as consideration for acceptance of risk and benefits specified as such in the Policy Document.
18. **“IRDAI”** means the Insurance Regulatory and Development Authority of India
19. **“Lapse”** means a condition wherein the Policy has not acquired Surrender Value and the due Installment Premiums have not been paid for at least the first two consecutive Policy Years in full at the end of the applicable Grace Period, as required under the Policy, thereby rendering this Policy unenforceable. No benefits will be paid when the Policy is in Lapse status .
20. **“Life Assured”** means the person, named as such in the Schedule, on whose life, the insurance cover is effected in the terms of this Policy.
21. **“Maturity Benefit”** means the benefit payable on maturity i.e. at the end of the Policy Term, as stated in Part C of this Policy Document.
22. **“Maturity Date / Policy Maturity Date”** means the date specified in the Schedule on which the Maturity Benefit is paid to the Policyholder.
23. **“Nomination”** means the process of nominating a person(s) in accordance with provisions of Section 39 of the Insurance Act, 1938 as amended from time to time.
24. **“Nominee”** means the person or persons nominated under Section 39 of the Insurance Act, 1938, as amended from time to time, by the Policyholder, to receive the admissible benefits, in the event of death of the Life Assured .
25. **“Participating”** means the Policy participates in the profits of the participating fund of the Company
26. **“Payout Mode”** means the frequency of paying Survival Benefits at the end of period , in either Yearly, Half-Yearly, Quarterly or Monthly instalments as specified in the Schedule.
27. **“Reduced Paid-up/Paid-up status”** means a condition during the term of the Policy, wherein the premiums have been paid in full for at least the first 2 consecutive Policy Years, and the remaining due premiums have not been paid, rendering the Policy to continue at a reduced level of benefits, as specified under the Policy
28. **“Policy”** means this PNB MetLife Century Plan Policy, which is the evidence of the contract between PNB MetLife India Insurance Co. Ltd and You.
29. **“Policy Anniversary”** means the start date of every subsequent Policy Year.
30. **“Policy Document”** means this document, which is the evidence of the contract between PNB MetLife India Insurance Co. Ltd and the Policyholder.
31. **“Policy Term”** means the entire term of the policy as specified in the Schedule.
32. **“Policy Year”** means a period of 12 consecutive months starting from the Date of Inception of the Policy as stated in the Schedule and ending on the day immediately preceding the following Policy Anniversary date and each subsequent period of 12 consecutive months thereafter.

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33. **“Policyholder/ Proposer/You”** means the person specified as such in the Schedule or such other person, who may become the holder of this Policy in respect of the terms and conditions of this contract or by virtue of operation of law. In the event the Proposer is different from the Life Assured, then the Proposer shall be the Policyholder.
34. **“Premium Payment Term”** means the period or the term of the Policy contract during which the Policyholder is required to pay the due Installment Premiums in full with respect to the Policy, to Us.
35. **“Prevailing rate of interest”** means the applicable rate of interest as declared by the Company from time to time that shall be charged to the Policyholder on specified transactions related to the Policy, as specified under the Policy Document, subject to approval of the IRDAI.
36. **“Proposal Form”** means a form to be filled in by the prospect in written or electronic or any other format as approved by the Authority, for furnishing all Material Information as required by the insurer in respect of a risk, in order to enable the insurer to take informed decision in the context of underwriting the risk, and in the event of acceptance of the risk, to determine the rates, advantages, terms and conditions of the cover to be granted.
Explanation: **Material Information** for the purpose of these regulations shall mean all important, essential and relevant information sought by insurer in the proposal form and other connected documents to enable him to take informed decision in the context of underwriting the risk.
37. **“Regulation”** means rules and guidelines issued by the IRDAI from time to time
38. **“Revival ”** means restoration of the Policy, which was discontinued due to the non-payment of Installment Premium, with all the benefits mentioned in the Policy Document, with or without Rider benefits if any, upon the receipt of all the Installment Premiums due and other charges/late fee if any, as per the terms and conditions of the Policy, upon being satisfied as to the continued insurability of the Life Assured/Policyholder on the basis of the information, documents and reports furnished by the Policyholder, in accordance with the Board approved underwriting guidelines.
39. **“Revival Period”** means a period of 5 consecutive years from the date of first unpaid Installment Premium, during which period the Policyholder is entitled to revive the Policy which was discontinued due to the non-payment of such Installment Premium.
40. **“Rider”** means the rider terms and conditions that are attached to and form a part of the Policy. The Schedule will specify if any Riders are additionally opted and in force under the Policy.
41. **“Schedule”** means the attached Schedule that provides your Policy benefits, the terms of the contract and details provided by You, along with all its annexes, issued by Us for this Policy. The Schedule also includes any amendments to the attached Schedule which may be issued by Us from time to time.
42. **“Simple Reversionary Bonus”** means a bonus which may be declared by Us under the Policy on each Policy Anniversary commencing from the first Policy Year till 14th Policy Year. Simple Reversionary Bonus will be declared only if the Policy is in In-force Status. The Simple Reversionary Bonus will be declared as a percentage of Annualized Premium. Once a Simple Reversionary Bonus is declared it accrues under the Policy and is guaranteed to be paid in accordance with the terms and conditions of the Policy.
43. **“Sum Assured on Death”** is the amount of benefit payable by Us on death of the Life Assured in accordance with the terms and conditions of this Policy.
44. **“Sum Assured on Maturity”** means the absolute amount of benefit guaranteed to be paid on the Maturity Date, which is equal to sum of all Annualized Premiums payable during Premium Payment Term plus additional benefit mentioned under Section 3.4.6, if applicable.
45. **“Surrender”** means the complete withdrawal/ termination of the contract in its entirety by the Policyholder.
46. **“Surrender Value”** means an amount, as specified under the Policy, that is payable upon complete withdrawal/termination of the entire Policy by the Policyholder in accordance with the terms and conditions of this Policy.

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47. **“Survival Benefit”** means the benefit payable, as per the terms and conditions of the Plan Option chosen under the Policy, until death of the Life Assured or end of the Policy Term, whichever is earlier.
48. **“Terminal Bonus”** a bonus which may be declared by Us under the Policy at the earlier of completion of Premium Payment Term or 10 Policy Years. Terminal Bonus will be declared only if the Policy is in In-force Status. The Terminal Bonus will be declared as a percentage of the Basic Sum Assured. Terminal Bonus will be payable in the event of death of Life Assured, or maturity or surrender, whichever is earlier.
49. **“Total Premiums Paid”** means the total Installment Premiums received by Us excluding any extra premium, the premiums paid towards the Riders, if any, and applicable tax and cess.
50. **“You/Your”** means the Policyholder named in the Schedule.

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3. Part C

Policy Features, Benefits & Premium Payment Conditions

3.1. Policy Features

PNB MetLife Century Plan is an Individual, Non-linked, Participating, Savings, Life Insurance plan that offers Sum Assured on Death for Whole Life (till age 80 or 100 years, as chosen) along with Survival Benefits during Policy Term and Maturity Benefit at the end of Policy Term as listed below. The benefits will be payable subject to the terms and conditions of this Policy, including the Premium Payment Conditions mentioned in this document.

3.2. Policy Benefits

3.2.1. Survival Benefit

On survival of the Life Assured, provided that the Policy is in In-force Status and all due Installment Premiums have been received in full by Us, the following benefit will be payable in accordance with the Plan Option specified in the Schedule:

Option 1: Super Income – The Survival Benefit in the form of Cash Bonus, if declared, shall be payable every year from the end of 1st Policy Year until death of the Life Assured or until Maturity Date as specified in the Schedule, whichever is earlier, in the mode of Survival Benefit payout opted. Under this option, Cash Bonus (if declared) payable Premium Payment Term shall be subject to minimum Cash Bonus rate (as a % of Annualized Premium) as below –

Family Care Benefit	Premium Payment Term	
	Less than 10 years	10 years and above
Without	5%	10%
With	2%	5%

No Guarantee shall be applicable for Cash Bonuses, if declared after completion of Premium Payment Term.

Option 2: Smart Income - The Survival Benefit in the form of Cash Bonus, if declared, shall be payable every year from the end of 1st Policy Year until death of Life Assured or until the Maturity Date as specified in the Schedule, whichever is earlier, in the mode of Survival Benefit payout opted.

No Guarantee shall be applicable for Cash Bonuses (if declared) during the Policy Term.

Option 3: Future Income – Under this option, Simple Reversionary Bonus, if declared will accrue at each policy anniversary from 1st policy year till 14th policy year. The Survival Benefit shall be payable every year in the form of Fixed Income from the end of 15th Policy Year until the Maturity Date as specified in the Schedule or a fixed period or until death of Life Assured and Cash Bonus, if declared, from the end of 15th Policy Year until the Maturity Date as specified in the Schedule or until death of Life Assured. Fixed Income shall be paid during Fixed Income Payout Period, as defined below.

Where,

- Fixed Income is equal to (Sum of all accrued Simple Reversionary Bonuses) divided by (Fixed Income Payout Period)

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- Fixed Income Payout Period commences from the end of the 15th Policy Year and is equal to the outstanding Policy Term until the Maturity Date as specified in the Schedule or specified fixed period, whichever is earlier. The fixed period applicable is 30 Policy Years for maturity age option 100 years and 20 Policy Years for maturity age option 80 years.

Under this option, no guarantee shall be applicable for Simple Reversionary Bonus, if declared during first fourteen Policy Years. Once declared, the Simple Reversionary Bonus is guaranteed and is applicable at death of the Life Assured or Surrender or Maturity of the Policy. However, Cash Bonus (if declared) payable during Fixed Income Payout Period, shall be subject to minimum Cash Bonus Rate (as a % of Annualized Premium) as below –

Family Care Benefit	Minimum Cash Bonus Rate
Without	30%
With	10%

No Guarantee shall be applicable to the declaration of future bonus rates after Fixed Income Payout Period is expired.

3.2.1.1. Flexibility to accumulate Survival Benefit payout

At any point during the Policy Term, the Policyholder shall have an option to defer the Survival Benefit(s), arising out of declared Cash Bonuses and/or Fixed Income, if applicable, and accrue them instead by giving the Company a written notice at least 30 days before next Survival Benefit Payout.

The accrued Cash Bonuses and/or Fixed Income payouts will be accumulated monthly at Reverse Repo Rate published by RBI on its website and this rate will be reviewed at the beginning of every month and will be aligned with latest Reverse-Repo Rate published on RBI's website. The current Reverse Repo Rate is 3.35% p.a.

The Policyholder can withdraw the accrued Cash Bonuses and/or Fixed Income partly/ fully at any point during the Policy Term by giving the Company a written notice. If the unpaid Survival Benefits are not taken by the Policyholder during the Policy Term, the same shall be payable along with benefits payable at the time of termination of the Policy on death of the Life Assured, maturity or surrender of the Policy. This option can be availed when the Policy is in In-force Status as well as in reduced paid-up status.

The Policyholder can choose to opt in or opt out of this option at any point during the Policy Term by giving the Company a written notice at least 30 days before next Survival Benefit Payout.

3.2.1.2. Flexibility to Choose mode of Survival Benefit payout

The Policyholder will receive Survival Benefit Payout in the Mode of Survival Benefit Payout as specified the Schedule. The Policyholder will also have an option to alter the mode of Survival Benefit and receive Survival Benefit as yearly, half yearly, quarterly or monthly installments at any point during the Policy Term by giving the Company a written notice at least 30 days before the next Policy Anniversary. The mode of Survival Benefit Payout as requested will be applicable from next Policy Anniversary.

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The instalment amount of Cash Bonus and/or Fixed Income for other than annual mode shall be arrived at by multiplying Annual Cash Bonus and/or Fixed Income by the Income Payout Factor as given below (as given below) and will be paid out at the end of period for the chosen Payout frequency (mode).

Annual Amount refers to the Cash Bonus and/or Fixed Income paid in respect of annual frequency.

Income Payout Frequency	Income Payout Factor
Annual	100% of Annual Amount
Half-Yearly	97% of Annual Amount x 1/2
Quarterly	96% of Annual Amount x 1/4
Monthly	95% of Annual Amount x 1/12

Half-Yearly, Quarterly, and Monthly mode of Income Payout shall be applicable only for Annual mode of premium payment.

3.2.1.3. Flexibility to Choose date of Survival Benefit payout

The benefits, as per the Plan Option in-force under the Policy, will by default be payable on the Policy Anniversary. Alternatively, the Policyholder shall receive the benefits on the chosen date Survival Benefit payout as specified in the Schedule.

The chosen date of receiving the Survival Benefit payout must be before the date of immediately succeeding Policy Anniversary.

The Survival Benefit payout shall be accumulated monthly at Reverse Repo Rate published by RBI on its website. This rate will be reviewed at the beginning of every month and will be aligned with latest Reverse-Repo Rate published on RBI's website. The current Reverse Repo Rate is 3.35% p.a. Such accumulated Survival Benefit shall be paid on the chosen date of Survival Benefit payout.

3.2.2. Maturity Benefit

On survival of the Life Assured till the Maturity Date as specified in the Schedule, provided that the Policy is in In-force Status, the Policyholder will receive aggregate of:

- Sum Assured on Maturity;
- Accrued Cash Bonuses, if not paid earlier;
- Accrued Fixed Income, if applicable and not paid earlier;
- Terminal Bonus, if declared.

On payment of the Maturity Benefit, the policy shall terminate; and no more benefits will be payable.

3.2.3. Death Benefit

In the event of the unfortunate death of the Life Assured during the Policy Term provided that the Policy is still In-force Status on the date of death of the Life Assured, and all due Installment Premiums are received in full by Us, the Nominee shall receive Death Benefit, and the Policy shall immediately and automatically terminate.

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Death Benefit shall be equal to the following and payable as lumpsum:

- Sum Assured on Death, plus;
- Accrued Cash Bonuses, if not paid earlier, plus;
- Accrued Simple Reversionary Bonus less sum of all Fixed Incomes already paid (if applicable), plus;
- Interim Cash Bonus (if any) plus;
- Terminal Bonus, if declared.

Where,

Sum Assured on Death shall be defined as higher of:

- Basic Sum Assured.
- Annualized Premium multiplied by the Death Benefit Multiple

And, Interim Cash Bonus = Interim Cash Bonus Rate X Annualized Premium X Months outstanding since last Cash Bonus payout date till next Policy Anniversary/ 12

Death Benefit shall not be less than 105% of Total Premiums Paid as on date of death. If at the time of death, Life Assured is a minor, Death Benefit shall be paid to the Proposer in the Policy. The Death Benefit multiples will vary basis age at entry as mentioned in the table below:

Death Benefit Multiple		
Maturity Age	100	80
Age at Entry		
0	15.00	15.00
1	15.00	15.00
2	15.00	15.00
3	14.90	14.90
4	14.70	14.70
5	14.50	14.40
6	14.20	14.00
7	14.10	13.60
8	14.00	13.15
9	13.90	12.60
10	13.40	12.15
11	13.30	12.10
12	13.20	12.00
13	13.10	11.90
14	13.00	11.80
15	12.90	11.70
16	12.80	11.65
17	12.70	11.55
18	12.60	11.45
19	12.50	11.40
20	12.40	11.30
21	12.35	11.20
22	12.30	11.15
23	12.20	11.10

Death Benefit Multiple		
Maturity Age	100	80
Age at Entry		
31	11.70	10.57
32	11.65	10.55
33	11.60	10.50
34	11.55	10.45
35	11.50	10.40
36	11.45	10.35
37	11.40	10.30
38	11.35	10.25
39	11.30	10.22
40	11.25	10.20
41	11.00	10.19
42	10.90	10.18
43	10.80	10.17
44	10.70	10.16
45	10.65	10.15
46	10.60	10.14
47	10.55	10.13
48	10.50	10.12
49	10.15	10.11
50	10.10	10.10
51	10.09	10.09
52	10.08	10.08
53	10.07	10.07
54	10.06	10.06

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24	12.15	11.05
25	12.10	11.00
26	11.95	10.95
27	11.90	10.90
28	11.85	10.80
29	11.80	10.70
30	11.75	10.60

55	10.05	10.05
56	10.04	10.04
57	10.03	10.03
58	10.02	10.02
59	10.01	10.01
60+	10.00	10.00

Note:

- 1) Age at entry shall be Age on Last Birthday
- 2) Death Benefit Multiple will be applied to the Annualized Premium.

The Policy terminates with the payment of Death Benefit except where Family Care Benefit is chosen.

3.2.3.1. Family Care Benefit

Where Family Care Benefit option is in force (as specified in the Schedule), then in the event of death of Life Assured during the Premium Payment Term, all future Installment Premiums payable (if any) shall be waived off, and the Nominee shall receive the Sum Assured on Death as lumpsum. Policy continues to participate in the participating fund, all future Survival Benefits and Maturity Benefit as defined above in 3.2.1 shall also be paid to the Nominee.

The Policy does not terminate on payment of the Sum Assured on Death where the Family Care Benefit option is in force under the Policy. The Policy cannot be surrendered once waiver of premium is triggered on death of Life Assured.

The annualized premium used to derive the benefits on survival and maturity, for a policy opting for Family Care Benefit will be subject to a guaranteed rate of reduction to cover the additional cost of mortality arising from such policies. The guaranteed rate of reduction varies by age at entry, premium payment term, Maturity age option and Plan option and are as below-

Guaranteed Rate of Reduction – For Maturity Age: 100 years (expressed as a % of Annualized Premium)

Smart Income Option with Family Care Benefit

PPT ->	5	6	7	8	9	10	12	15
Age								
18 - 25	24.60%	21.90%	20.70%	19.80%	19.40%	19.30%	18.70%	18.80%
26 - 35	32.20%	28.40%	27.10%	25.90%	25.30%	25.40%	25.00%	25.30%
36 - 40	38.00%	33.70%	31.70%	30.20%	29.40%	29.50%	29.60%	29.90%
41 - 45	47.80%	40.70%	37.80%	35.90%	34.90%	35.30%	35.40%	36.00%
46 - 50	62.20%	50.30%	45.70%	43.30%	41.70%	42.30%	42.70%	43.80%

Super Income Option with Family Care Benefit

PPT ->	5	6	7	8	9	10	12	15
Age								
18 - 25	23.30%	20.80%	19.50%	18.90%	18.20%	18.60%	18.40%	18.80%
26 - 35	30.50%	27.40%	26.10%	25.00%	24.80%	25.00%	25.30%	25.90%
36 - 40	36.90%	33.40%	30.90%	29.70%	29.30%	29.90%	30.30%	31.20%
41 - 45	45.20%	40.40%	37.50%	36.00%	35.10%	35.90%	36.40%	37.80%
46 - 50	61.00%	50.50%	46.00%	43.30%	42.30%	43.10%	44.40%	45.90%

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Future Income Option with Family Care Benefit

PPT ->	5	6	7	8	9	10	12	15
Age								
18 - 24	NA	NA	NA	15.30%	NA	14.70%	14.70%	15.10%
25 - 34	NA	NA	NA	21.40%	NA	21.30%	21.30%	21.70%
35 - 39	NA	NA	NA	29.10%	NA	29.30%	30.00%	31.00%
40 - 44	NA	NA	NA	34.40%	NA	34.80%	36.10%	37.20%
45 - 50	NA	NA	NA	40.50%	NA	41.10%	43.60%	44.90%

Guaranteed Rate of Reduction – For Maturity Age: 80 years (expressed as a % of Annualized Premium)

Smart Income Option with Family Care Benefit

PPT ->	5	6	7	8	9	10	12	15
Age								
18 - 25	13.60%	12.60%	13.00%	12.50%	12.50%	13.00%	13.20%	13.70%
26 - 35	18.70%	18.00%	17.90%	17.30%	17.60%	17.90%	18.70%	19.50%
36 - 40	22.60%	21.40%	21.50%	21.00%	20.70%	21.60%	22.60%	23.80%
41 - 45	30.00%	27.80%	27.00%	26.30%	26.30%	27.20%	28.30%	29.90%
46 - 50	40.30%	37.00%	35.20%	34.20%	33.60%	34.80%	36.40%	38.60%

Super Income Option with Family Care Benefit

PPT ->	5	6	7	8	9	10	12	15
Age								
18 - 25	12.50%	11.50%	11.90%	11.40%	11.40%	11.90%	12.10%	12.60%
26 - 35	17.80%	17.10%	17.00%	16.40%	16.70%	17.00%	17.80%	18.60%
36 - 40	21.90%	20.70%	20.80%	20.30%	20.00%	20.90%	21.90%	23.10%
41 - 45	29.40%	27.20%	26.40%	25.70%	25.70%	26.60%	27.70%	29.30%
46 - 50	39.80%	36.50%	34.70%	33.70%	33.10%	34.30%	35.90%	38.10%

Future Income Option with Family Care Benefit

PPT ->	5	6	7	8	9	10	12	15
Age								
18 - 24	NA	NA	NA	4.80%	NA	5.00%	5.70%	6.80%
25 - 34	NA	NA	NA	12.30%	NA	12.90%	13.50%	14.00%
35 - 39	NA	NA	NA	18.30%	NA	19.30%	20.80%	21.80%
40 - 44	NA	NA	NA	22.30%	NA	23.50%	25.80%	27.10%
45 - 50	NA	NA	NA	27.40%	NA	28.90%	32.20%	34.10%

3.3. Other features and benefits

3.3.1. Rider Benefits

You may opt for any of the following Riders on inception of the Policy or at any Policy Anniversary during the Premium Payment Term. Each Rider shall be subject to the terms and conditions of that Rider:

- a. **PNB MetLife Accidental Death Benefit Rider Plus (UIN: 117B020V03)** – This Rider provides additional protection over and above the death benefit under this Policy in the event of the death of the Life Assured in an Accident.

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- b. **PNB MetLife Serious Illness Rider (UIN: 117B021V03)** - This Rider provides additional protection over and above the Death Benefit under this Policy in the event of the Life Assured being diagnosed with any of the critical illnesses listed in the Rider.
- I. In case of the unfortunate death of the Life Assured during the Policy Term and provided the Policy is in In-force Status on the date of death, the Sum Assured on Death as on date of death will be paid.
 - II. For Policies where Family Care Benefit is in force, no waiver of premium benefit shall be applicable on Riders.
 - III. Rider Sum Assured under each Rider shall not exceed the Sum Assured of Base Policy.
 - IV. Total premium for all non-health Riders put together shall be subject to maximum of 30% of the total premium of the Base Policy.
 - V. Total premium for all health Riders put together shall be subject to a ceiling of 100% of the total premium under the Base Policy.
 - VI. The Rider premium payment term should be equal to the outstanding Premium Payment Term of the Base Policy.
 - VII. Riders shall not be available under the Base Policy if the term of Rider exceeds the outstanding Policy term of the Base Policy.
 - VIII. When the Base Policy is paid-up, lapsed, surrendered or forfeited, the Rider attached to the Base Policy will also terminate automatically and immediately. For more details on the Rider benefits, features, terms and conditions, please refer to the Rider terms and conditions carefully or contact your insurance advisor.
 - IX. Rider shall not be offered for policies sourced through POSP channel.

3.4. Premium Payment Conditions

3.4.1. Payment of Premium

- (a) Premiums are payable for the entire Premium Payment Term
- (b) You must pay the Installment Premiums on or before the due date specified in the Schedule
- (c) The available premium payment modes under the Policy are annual, half yearly, quarterly and monthly.
- (d) All taxes, cesses, surcharge and other levies, whether existing now or introduced in the future, will be levied, as and when applicable, on the Installment Premiums to be paid by You
- (e) Collection of advance premium shall be allowed in this Policy provided due Installment Premiums are collected in the same financial year. However, where the premium due in one financial year is being collected in advance in earlier financial year, we will accept the same for a maximum period of 3 months in advance of the due date of that Installment Premium.

3.4.2. Alteration of the Premium payment mode

You may change the premium payment mode provided that You give Us a written request. The change in frequency will be applied only from the Policy Anniversary following the date of Your request.

3.4.3. Grace Period

Installment Premium that is not received in full by Us by its due date may be paid in full during the Grace Period of 15 days, where the Policyholder pays the Installment Premium on a monthly basis, and 30 days in all other cases, during which the ~~Policy is considered to be in In-force Status. Upon the Life Assured's death during the Grace Period, the Death Benefit shall~~

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be payable in accordance with clause 3.2.3 after deduction of due Installment Premium.

3.4.4. Rider Premium

Riders will be available, on payment of additional premium over and above the premium towards the Base Policy provided conditions on riders (entry age, Policy Term, Premium Payment Term, Sum Assured) are satisfied. Rider premium should be paid on the due date or within the grace period. The mode of rider premium payment shall be same as the mode of premium payment under the Base Policy. The rider premium payment term will be either equal to or lower than the premium payment term of the Base Policy.

3.4.5. Premium mode loading / Modal Factors

You may opt to pay the due Installment Premiums by Yearly, Half Yearly, Quarterly or Monthly mode subject to the minimum Annualized Premium under each mode. Modal factors shall be used to derive the Annualized Premium. In case a mode other than annual is chosen then the Annualized premium is equal to (Installment premium / modal factor). Factors on premium will be applicable as per the table below:

Premium Paying Mode	Modal Factors
Annual	1
Half Yearly	0.5131
Quarterly	0.2605
Monthly	0.0886

Alteration between different modes of Premium Payment is allowed at any policy anniversary on request during the premium payment term.

3.4.6. Additional Benefit

Additional Benefit as High Premium Reward

You will be eligible for additional benefit payout in case of payment of a higher premium amount as mentioned below. High Premium Reward (expressed as a % of Sum Assured on Maturity) shall be provided on Maturity for below premium size -

Annualised Premium size (in Rs.)	0 - 99,999	1,00,000 - 2,99,999	3,00,000 - 4,99,999	5,00,000 & above
High Premium Reward (as a % of Sum Assured on Maturity)	0%	5%	7.5%	10%

Additional Benefit for Online sales

This product will be available for sale through Online channel with applicable additional benefit of 10% (expressed as a percentage of Sum Assured on Maturity) shall be added to such Sum Assured on Maturity.

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4. Part D

Policy Servicing Conditions

You are requested to refer to the Policy Servicing Conditions described below before making a request for Policy servicing to Us.

4.1. Free Look Period

The Policyholder has a free look period of 15 days from date of receipt of the Policy Document and period of 30 days in case of electronic policies and policies obtained through distance mode, to review terms and conditions of the policy and where the Policyholder disagrees to any of those terms or conditions, (s)he has the option to return the Policy to Us for cancellation, stating the reason for his objection, then (s)he shall be entitled to a refund of the premium paid subject only to a deduction of a proportionate risk premium for the period of cover and expenses incurred by Us on medical examination of the proposer and stamp duty charges.

4.2. Policy loan

After a Surrender Value has been acquired under the Policy and if the Policy is in In-force status, then We may permit You to take a loan under the Policy provided that:

- (a) The proposed loan amount does not exceed 80% of the Surrender Value at the end of the current Policy Year less any unpaid Installment Premiums for that Policy Year and loan interest (if any) accrued to the end of that Policy Year;
- (b) The Policy is assigned to Us absolutely and without any conditions to the extent of the outstanding loan amount. It is understood and agreed that, subject to the provisions of Section 38 and 39 of the Insurance Act 1938, as amended from time to time, this assignment will cancel all nominations and other assignments in force at the time, to the extent of the outstanding loan and interest.

4.2.1 If a loan is granted to You, then it is agreed and understood that:

- (a) You shall re-pay the loan in the manner and in the amounts specified by Us at the time of disbursement of the loan;
- (b) The rate of interest to be charged on outstanding loan is taken as the 10 Year G-Sec rate as on 1st of April plus 250 basis points rounded up to the nearest 50 basis points. However, under special circumstances where the prevailing 10 Year G-Sec rate is changing in excess of 200 basis points from the 10 Year G-Sec rate used for determining the existing interest rate; the company shall review the rate of interest based on the prevailing 10 Year G-Sec rate. Currently, the Company charges a rate of interest of 9% p.a. on outstanding policy loan. The Company shall review the formula for determining rate of interest to be charged on outstanding loan reserves the right to change this interest rate, subject to prior approval from IRDAI.
- (c) Interest on the loan is due at the end of each Policy Year. If the interest amount is not received in full within 30 days of it becoming due, the interest amount will be added to the loan principal amount. The revised loan principal amount (as on the due date of the interest amount) will bear interest at the same rate as the original loan principal;
- (d) You may take any additional loan under the Policy in accordance with this provision provided that the proposed loan amount and the existing loan principal cumulatively do not exceed 80% of the Surrender Value at the end of the current Policy Year less any unpaid Premiums for that Policy Year and loan interest (if any) accrued to the end of that

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Policy Year;

- (e) If the Life Assured dies before all outstanding loan amounts have been received by Us, then We will deduct an amount equal to the outstanding loan amount plus the interest due thereon from the Death Benefit payable under the Policy.
- (f) If the outstanding loan amounts have not been received by Us by the Surrender Date or Maturity Date, We will deduct an amount equal to the outstanding loan amount plus the interest due thereon from the Maturity Benefit or Surrender Benefit payable under the Policy.
- (g) For Policies which are in Paid-up Status where outstanding loan amount including interest exceeds 80% of the Surrender Value, We will send a notice to the Policyholder to repay the loan amount. If the Policyholder fails to repay the loan within reasonable time and thereafter the loan outstanding exceeds the Surrender Value, we shall foreclose the policy. An in-force or fully paid-up policy shall not be foreclosed for non-repayment of loan.

4.3. Premium Discontinuance

If You discontinue paying the due Installment Premiums, Your Policy will be Lapsed or converted into Paid-Up status in accordance with the following provisions:

4.3.1 Lapse

- (a) If all due Installment Premiums for at least the first two consecutive Policy Years are not paid in full, the Policy lapses at the end of the Grace Period and the risk cover, and Rider benefits, if any, will cease immediately.

The lapsed Policy can be reinstated within the Revival Period. No benefits will be payable under the Policy if the Policy is not reinstated in accordance with the provisions stated in Part D. If a lapsed Policy is not revived by the end of the Revival Period, the Policy shall be immediately and automatically terminated.

4.3.2 Reduced Paid-Up Value

If all due Installment Premiums for at least the first two consecutive Policy Years have been received and if the Policy has acquired Guaranteed Surrender Value and future Instalment Premiums are not paid in full, the Policyholder shall have the option to either Surrender the Policy or continue it in Paid-up Status with reduced benefits. A Policy in Paid-up Status can be revived as defined in Section 4.5.

Once the Policy is in Paid-up Status with reduced benefits;

- No further Simple Reversionary Bonus or Cash Bonus shall accrue to the Policy i.e. the Policy will become ineligible for any type of bonuses in future.
- Rider benefits (if any), shall cease immediately after payment of Surrender Value with respect to Rider benefits (if applicable).

If the Policyholder does not Surrender the Policy and Policy continues with reduced benefits, following shall be payable:

Benefits	Payout
Death Benefit	The amount payable on death of the Life Assured shall be equal to Reduced Paid-Up Sum Assured on Death plus Sum of: <ol style="list-style-type: none"> 1. Accrued Cash Bonuses, if not paid earlier; and 2. Accrued Simple Reversionary Bonus less sum of Fixed Income paid till the date of death

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	<p>3. Terminal Bonus (if declared)</p> <p>Reduced Paid-Up Sum Assured on Death shall not be less than 105% of Total Premiums Paid till the date of death, and shall be calculated as follows:</p> <p>Sum Assured on Death x (t / n)</p> <p>Where,</p> <p>“t” refers the number of Installment Premiums paid until the date of death, and “n” refers the number of Installment Premiums payable during the Premium Payment Term.</p> <p>The risk cover under the Policy terminates automatically on payment of Reduced Paid-up Sum Assured on Death, except where Family Care Benefit is chosen.</p> <p>If Family Care Benefit is chosen by the Policyholder at inception, then Reduced Paid-Up Sum Assured on Death shall be payable as lumpsum. Policy will continue to be reduced paid up and will receive reduced benefits mentioned under Survival/Maturity section below.</p> <p>A policy that has opted for Family Care Benefit and subsequently becomes reduced paid-up cannot be surrendered post death of Life Assured under Family Care Benefit option.</p>
Survival Benefit	<p>On survival of Life Assured, or on death of Life Assured if Family Care Benefit is chosen, the Survival Benefits under a paid-up policy shall be paid as follows subject to the Plan Option in force under the Policy:</p> <p>Option 1: Super Income - No Cash Bonus shall be paid.</p> <p>Option 2: Smart Income - No Cash Bonus shall be paid.</p> <p>Option 3: Future Income - Fixed Income shall be paid for each Policy Year during Fixed Income Payout Period.</p> <p>Where,</p> <p>Fixed Income = Sum of all accrued Simple Reversionary Bonuses x Income Payout Factor / Fixed Income Payout Period</p>
Maturity Benefit	<p>On the Maturity date, on the survival of the Life Assured or for a policy where Family Care Benefit is chosen and death occurs after the Policy is in Paid-up status with reduced benefits, Reduced Paid-Up Sum Assured on Maturity is defined as;</p> <p style="text-align: center;">Sum Assured on Maturity x (t / n);</p> <p>Where,</p> <p>Where, “t” refers the number of Installment Premiums paid till the Maturity Date, and “n” refers the number of Installment Premiums payable during the Premium Payment Term.</p> <p>Maturity benefit is defined as:</p> <ol style="list-style-type: none"> 1. Reduced paid-up Sum Assured on Maturity plus 2. Accrued Cash Bonuses (if not paid earlier) plus 3. Fixed Incomes (if not paid earlier) plus 4. Terminal Bonus (if declared) <p>The risk cover under the Policy terminates automatically on payment of Reduced Maturity Benefit at Maturity Date.</p>

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4.4. Surrender

If all due Installment Premiums have been paid for at least the first two consecutive Policy Years, the Policy shall acquire a Guaranteed Surrender Value.

The Policy cannot be surrendered once waiver of premium (under Family Care Benefit Option) is triggered on death of Life Assured. The Policy will automatically terminate after payment of the Surrender Value. The Surrender Value payable shall be higher of Guaranteed Surrender Value and Special Surrender Value as given below plus; any accrued Survival Benefit (if not paid earlier).

Guaranteed Surrender Value:

GSV = (GSV Factor multiplied by Total Premiums Paid; *plus*, Accrued Cash Bonuses/Fixed Income (if not paid earlier); *plus*, GSV Simple Reversionary Bonus Factor multiplied by sum of all accrued Simple Reversionary Bonuses, if any) *less* Survival Benefits applicable till date; subject to minimum of 0;

The GSV Factors are as mentioned below:

GSV factors as a % of Total Premiums Paid					
Maturity Age	100 Years	80 Years	Maturity Age	100 Years	80 Years
Policy Year			Policy Year		
1	0.00%	0.00%	19	69.50%	90.00%
2	30.00%	30.00%	20	70.50%	90.00%
3	35.00%	35.00%	21	72.00%	90.00%
4	50.00%	50.00%	22	73.50%	90.00%
5	50.00%	50.00%	23	75.00%	90.00%
6	51.50%	53.00%	24	76.00%	90.00%
7	53.00%	55.00%	25	77.50%	90.00%
8	54.00%	60.00%	26	79.00%	90.00%
9	55.50%	64.00%	27	80.50%	90.00%
10	57.00%	68.00%	28	81.50%	90.00%
11	58.50%	72.00%	29	83.00%	90.00%
12	59.50%	80.00%	30	84.50%	90.00%
13	61.00%	85.00%	31	86.00%	90.00%
14	62.50%	90.00%	32	87.00%	90.00%
15	64.00%	90.00%	33	88.50%	90.00%
16	65.00%	90.00%	34	90.00%	90.00%
17	66.50%	90.00%	35+	90.00%	90.00%
18	68.00%	90.00%			

Special Surrender Value (SSV):

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SSV = (SSV Factor x Reduced Paid-Up Sum Assured on Maturity; *plus*, Accrued Cash Bonuses/Fixed Incomes (if not paid earlier); *plus*, SSV Simple Reversionary Bonus Factor x Sum of all accrued Simple Reversionary Bonuses (if declared); *less*, Survival Benefits applicable till date); subject to minimum of 0 *plus* Terminal Bonus* (if declared).

*Terminal Bonus on Surrender is payable after Premium Payment Term or 10 Policy Years whichever is earlier.

SSV shall be equal to GSV during first 5 policy years from the date of inception.

SSV is not guaranteed and the Company can change these SSV factors at any time during the Policy Term, subject to prior approval from IRDAI.

4.5. Policy Revival

A Policy that has Lapsed or that has been converted into Paid-up Status in accordance with Section 4.3.2 may be revived during the Revival Period by giving Us written notice to revive the Policy, provided that:

A Policy in Lapsed or Paid-up Status can be revived during the Revival Period by paying the arrears of Instalment Premiums along with interest at prevailing rate of interest, if any.

The Company may change this interest rate from time to time. Currently, the Company charges 7.00% compounded p.a. interest on revivals.

The rate of interest is calculated as the 10 Year G-Sec rate as on 1st of April plus 50 basis points, rounded up to the nearest 50 basis points. The Company will review the rate on an annual basis in April based on the prevailing 10 Year G-Sec rate. However, under special circumstances where the prevailing 10 Year G-Sec rate is changing in excess of 200 basis points from the G-Sec rate used for calculating the current interest rate, the company shall review the interest rate based on the prevailing 10 Year G-Sec rate.

This formula will be reviewed annually and only altered subject to prior approval of IRDAI.

The revival of the Policy will be subject to Board approved underwriting Policy. On revival of the policy, corresponding cash bonuses shall accrue and will be paid to the policyholder. However, policyholder may choose to defer the payout and accumulate the bonuses with the company as per in section 3.2.1.1. A Surrendered Policy cannot be revived.

The Company may revive the Lapsed Policy by imposing such extra premium as it deems fit as per the Board approved underwriting policy.

4.6. Termination of the Policy

The Policy will be terminated on the earliest of the following:

- a. On Payment of Freelook cancellation amount.
- b. The date of payment of Surrender Value.
- c. At the expiry of the Revival Period, if the Policy has not been revived and provided the said Policy has not been converted into a Reduced Paid-Up Policy in accordance with clause 4.3.2

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- d. On payment of the Death Benefit (except Family Care Benefit is opted) or Maturity Benefit, as applicable.
- e. On return of eligible Installment Premium/Surrender Value under suicide clause.

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5. Part E

Not applicable

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6. Part F

General Terms & Conditions

The following general terms and conditions are applicable to Your Policy. If You wish to change the nomination or assign the Policy or update Your/Nominee's address or other contact details in Our records, You should do so only through the forms prescribed by Us for these purposes. These forms are available at Our offices or may be obtained from Your financial advisor or can be downloaded from Our website www.pnbmetlife.com

6.1. Nomination

Nomination should be in accordance with provisions of Section 39 of the Insurance Act 1938 as amended from time to time. A Leaflet containing the simplified version of the provisions of Section 39 is enclosed as Annexure A to this Policy for Your reference. Nomination of this Policy is not applicable if the Policy has been executed under Section 6 of the Married Women's Property Act 1874

6.2. Assignment

Assignment should be in accordance with provisions of Section 38 of the Insurance Act 1938 as amended from time to time. A Leaflet containing the simplified version of the provisions of Section 38 is enclosed as Annexure A to this Policy for Your reference. Assignment of this Policy is not applicable if the Policy has been executed under Section 6 of the Married Women's Property Act 1874.

6.3. Claims Procedure

We will not be obliged to make any payment of the Death Benefit unless and until we have received all of the information and documentation We request, including but not limited to:

- a. The original Policy document;
- b. The claim form prescribed by Us, duly completed;
- c. The official death certificate issued by a competent governmental authority
- d. First Information Report, police inquest report and a post-mortem report where the Life Assured's death is due to an unnatural cause;
- e. Proof of title to the Policy where applicable;
- f. Nominee/Appointee/legal heir identification and address proof as per regulatory requirements.

Furnishing of the above information and documentation is a condition precedent for Us to pay a claim under this Policy. We request the claimant shall submit all the above documents within 45 days of the occurrence of the claim incidence. We shall consider submission of the above documents beyond 45 days but not later than 90 days from the occurrence of the claim incidence if there are valid reasons for such a delay on the Claimant's part

6.4. Maturity Benefit Payout Procedure

We will not be obliged to make any payment of the Maturity Benefit unless and until we have received all of the information

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and documentation We request, including but not limited to the original Policy document.

6.5. Taxation

The tax benefits on the Policy shall be as per the prevailing tax laws in India and amendments thereto from time to time. In respect of any payment made or to be made under or in relation to this Policy, We will deduct or charge or recover taxes including service tax and other levies as applicable at such rates as notified by the government or such other body authorized by the government from time to time. Tax laws are subject to change.

6.6. Currency & Place of Payment

All amounts payable either to or by Us will be paid in the currency shown in the Schedule.

6.7. Fraud and Misstatement

Fraud and Misstatement would be dealt with in accordance with provisions of Section 45 of the Insurance Act 1938 as amended from time to time. A Leaflet containing the simplified version of the provisions of Section 45 is enclosed in Annexure A for Your reference.

6.8. Exclusion

6.8.1. Suicide exclusion: If the Life Assured's death is due to suicide within twelve months from the Date of Commencement of Risk or from the Date of Revival of the Policy as applicable, the Nominee of the Policyholder shall be entitled to receive at least 80% of the Total Premium Paid and received by Us until the date of death of the Life Assured or Surrender Value available as on the date of death of the Life Assured, whichever is higher, provided the Policy is in In force Status. We shall not be liable to pay any interest on this amount.

6.9. Proof of Age

Subject to Section 45 of the Insurance Act 1938, as amended from time to time if the actual age of the Life Assured differs from the Age stated in the Proposal Form then:

- a. If the actual age of Life Assured proves to be higher than what is stated in the Proposal Form, the Basic Sum Assured will be adjusted to that which would have been purchased by the amount of premium paid, had the age been correctly stated. The Policy will continue to be in force;
- b. If the actual age proves to be lower than what is stated in the Proposal Form, the premium paid in excess will be refunded to you without interest or may be adjusted towards future premium. The Policy will continue to be in force.
- c. If the Life Assured's actual age is such that it would have made him/her ineligible for the insurance cover stated in the Policy, we reserve the right to take such action as may be deemed appropriate including cancellation of the Policy upon payment of the Surrender Value.

6.10. Vesting on attaining age of majority

If the Policy has been issued on the life of a minor (below Age 18), the Policy will automatically vest in him/her on his/her _____ attaining majority (eighteen years) and thereafter the Life Assured would be the Policyholder and the Company shall enter into

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all correspondence directly with him/her. Any assignment or nomination of the Policy contrary to this provision would be null and void against the Us.

6.11. Loss of the Policy Document

If the original policy document is lost or destroyed, a duplicate policy document shall be issued upon receipt of a written request from the policyholder subject to submission of affidavit-cum-indemnity in the format prescribed by the Company on stamp paper of value of Rs. 200. Upon the issue of a duplicate Policy, the original will cease to have any legal force or effect..

6.12. Policyholder's Rights

To exercise Your rights or options, under this Policy, You should follow the procedures stated in this Policy. If You want to change Your Nominee, change an address or exercise any other options under the Policy, You shall do so only using the forms prescribed for each purpose which are available with Your financial advisor, from Our local office or can be downloaded from Our website www.pnbmetlife.com.

6.13. Travel, Residence & Occupation

This Policy does not impose any restrictions as to travel and residence. This Policy does not impose any restrictions as to occupation.

6.14. Governing Law & Jurisdiction

The terms and conditions of the Policy shall be governed by and be interpreted in accordance with Indian law and all disputes and differences arising under or in relation to the Policy shall be subject to the sole and exclusive jurisdiction of the jurisdictional courts in India.

6.15. Our Address for Communication

All notices and communications in respect of this Policy shall be addressed to us at the following address:

**PNB MetLife India Insurance Co. Ltd,
Unit No. 101, First Floor, Techniplex I,
Techniplex Complex, Off Veer Savarkar Flyover,
S.V. Road, Goregaon (West),
Mumbai – 400 062, Maharashtra**

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7. Part G

GRIEVANCE REDRESSAL MECHANISM & OMBUDSMAN DETAILS

7.1. Grievance Redressal Mechanism

In case You have any query or complaint or grievance, You may approach Our office at the following address:

Level 1

For any complaint/grievance, approach any of Our following touch points:

- Call 1800-425-69-69 (Toll free) or 080-26502244
- Email at india_grievancecell@pnbmetlife.co.in
- Write to
**Customer Service Department,
1st Floor, Techniplex -1, Techniplex Complex, Off Veer Savarkar Flyover, Goregaon (West), Mumbai – 400062. Phone: +91-22-41790000, Fax: +91-22-41790203**
- Online through Our website www.pnbmetlife.com
- Our nearest PNB MetLife branch across the country

Level 2:

In case not satisfied with the resolution provided by the above touch points, or have not received any response within 10 day s, You may

- Write to Our Grievance Redressal Officer at gro@pnbmetlife.co.in or
- Send a letter to
**PNB MetLife India Insurance Co. Ltd,
Platinum Towers, 4th Floor, Sohna Road,
Sector - 47, Gurgaon – 122002**

Please address Your queries or complaints to our customer services department, and Your grievances to our grievance redressal officer on the address referred above, who are authorized to review Your queries or complaints or grievances and address the same. Please note that only an officer duly authorized by Us has the authority to resolve Your queries or complaints or grievances. We shall in no way be responsible, or liable, or bound by, any replies or communications or undertakings, given by or received from, any financial advisor or any employee who was involved in selling You this Policy.

Level 3:

If You are not satisfied with the response or do not receive a response from Us within fifteen (15) days, You may approach the IRDAI Grievance Cell Centre (IGCC) on the following contact details:

- Online : You can register Your complaint online at <http://www.igms.irdai.gov.in>
- By Post : You can write or fax Your complaints to
**Consumer Affairs Department
Insurance Regulatory and Development Authority of India
Sy No. 115/1, Financial District,
Nanakramguda, Gachibowli, Hyderabad – 500032, Telangana**
- By E-mail : E-mail ID: complaints@irdai.gov.in

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- By Phone : 1800 4254 732

In case You are not satisfied with the decision/resolution, You may approach the Insurance Ombudsman at the address in the list of Ombudsman below, if Your grievance pertains to:

- Insurance claim that has been rejected or dispute of a claim on legal construction of the Policy;
 - Delay in settlement of claim;
 - any partial or total repudiation of claims by Us;
 - Dispute with regard to premium; or
 - Misrepresentation of terms and conditions of the Policy;
 - Policy servicing related grievances against Us or Our agent/intermediary;
 - Issuance of Policy in non-conformity with the proposal form;
 - Non-issuance of the Policy after receipt of premium; or
 - Any other matter resulting from the violation of provisions of the Insurance Act, 1938 as amended from time to time or the Regulations, circulars, guidelines or instructions issued by the IRDAI from time to time or the terms and conditions of the Policy, in so far as they relate to issues mentioned above.
- 1) The complaint should be made in writing duly signed by You, Nominee, Assignee or by Your legal heirs with full name, address and contact information of the complainant, the details of our branch or office against whom the complaint is made, the facts giving rise to the complaint, supported by documents, the nature and extent of the loss caused to the complainant and the relief sought from the Insurance Ombudsman. Per Rule 14(3) of the Insurance Ombudsman Rules, 2017 (Rules), a complaint to the Insurance Ombudsman can be made if the complainant makes a written representation to the Insurer and either the Insurer rejected the complaint or the complainant did not receive any reply within one month after the Insurer received the complaint, or the complainant is not satisfied with the reply given to him by the Insurer. Further, such a complaint to the Insurance Ombudsman can be made and filed, within one year
 - after the order of the Insurer rejecting the representation is received; or
 - after receipt of decision of the Insurer which is not to the satisfaction of the complainant;
 - after expiry of a period of one month from the date of sending the written representation to the Insurer if the Insurer fails to furnish reply to the complainant.
 - 2) The Insurance Ombudsman shall be empowered to condone the delay in such cases as he may consider necessary, after calling for objections of the Insurer against the proposed condonation and after recording reasons for condoning the delay and in case the delay is condoned, the date of condonation of delay shall be deemed to be the date of filing of the complaint, for further proceedings under these Rules.
 - 3) No complaint before the Insurance Ombudsman shall be maintainable on the same subject matter on which proceedings are pending before or disposed of by any court or consumer forum or arbitrator.

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7.2. List of Insurance Ombudsman

CONTACT DETAILS	JURISDICTION
<p>AHMEDABAD - Shri Kuldip Singh Office of the Insurance Ombudsman, Jeevan Prakash Building, 6th floor, Tilak Marg, Relief Road, Ahmedabad – 380 001. Tel.: 079 - 25501201/02/05/06 Email: bimalokpal.ahmedabad@ecoi.co.in</p>	Gujarat, Dadra & Nagar Haveli, Daman and Diu.
<p>BENGALURU - Smt. Neerja Shah Office of the Insurance Ombudsman, Jeevan Soudha Building, PID No. 57-27-N-19, Ground Floor, 19/19, 24th Main Road, JP Nagar, 1st Phase, Bengaluru – 560 078. Tel.: 080 - 26652048 / 26652049 Email: bimalokpal.bengaluru@ecoi.co.in</p>	Karnataka.
<p>BHOPAL- Shri Guru Saran Shrivastava Office of the Insurance Ombudsman, Janak Vihar Complex, 2nd Floor, 6, Malviya Nagar, Opp. Airtel Office, Near New Market, Bhopal – 462 003. Tel.: 0755 - 2769201 / 2769202, Fax: 0755 - 2769203 Email: bimalokpal.bhopal@ecoi.co.in</p>	Madhya Pradesh, Chattisgarh.
<p>BHUBANESHWAR - Shri Suresh Chandra Panda Office of the Insurance Ombudsman, 62, Forest park, Bhubneshwar – 751 009. Tel.: 0674 – 2596461 /2596455, Fax: 0674 – 2596429 Email: bimalokpal.bhubaneswar@ecoi.co.in</p>	Orissa.
<p>CHANDIGARH - Dr. Dinesh Kumar Verma Office of the Insurance Ombudsman, S.C.O. No. 101, 102 & 103, 2nd Floor, Batra Building, Sector 17 – D, Chandigarh – 160 017. Tel.: 0172 – 2706196 / 2706468, Fax: 0172 – 2708274 Email: bimalokpal.chandigarh@ecoi.co.in</p>	Punjab, Haryana, Himachal Pradesh, Jammu & Kash mir, Chandigarh.
<p>CHENNAI - Shri M. Vasantha Krishna Office of the Insurance Ombudsman, Fatima Akhtar Court, 4th Floor, 453, Anna Salai, Teynampet, CHENNAI – 600 018. Tel.: 044 - 24333668 / 24335284, Fax: 044 - 24333664 Email: bimalokpal.chennai@ecoi.co.in</p>	Tamil Nadu, Pondicherry Town and Karaikal (which are part of Pondicherry).
<p>DELHI - Shri Sudhir Krishna Office of the Insurance Ombudsman, 2/2 A, Universal Insurance Building, Asaf Ali Road, New Delhi – 110 002. Tel.: 011 - 23239633 / 23237532 , Fax: 011 - 23230858 Email: bimalokpal.delhi@ecoi.co.in</p>	Delhi.
<p>GUWAHATI - Shri Kiriti .B. Saha Office of the Insurance Ombudsman, Jeevan Nivesh, 5th Floor, Nr. Panbazar over bridge, S.S. Road, Guwahati – 781001(ASSAM). Tel.: 0361 - 2132204 / 2132205, Fax: 0361 - 2732937 Email: bimalokpal.guwahati@ecoi.co.in</p>	Assam, Meghalaya, Manipur, Mizoram, Arunachal Pradesh, Nagaland and Tripura.

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<p>HYDERABAD- Shri I. Suresh Babu Office of the Insurance Ombudsman, 6-2-46, 1st floor, "Moin Court", Lane Opp. Saleem Function Palace, A. C. Guards, Lakdi-Ka-Pool, Hyderabad - 500 004. Tel.: 040 - 65504123 / 23312122, Fax: 040 - 23376599 Email: bimalokpal.hyderabad@ecoi.co.in</p>	<p>Andhra Pradesh, Telangana, Yanam and part of Territory of Pondicherry.</p>
<p>JAIPUR - Smt. Sandhya Baliga Office of the Insurance Ombudsman, Jeevan Nidhi – II Bldg., Gr. Floor, Bhawani Singh Marg, Jaipur - 302 005. Tel.: 0141 - 2740363 Email: Bimalokpal.jaipur@ecoi.co.in</p>	<p>Rajasthan.</p>
<p>ERNAKULAM - Ms. Poonam Bodra Office of the Insurance Ombudsman, 2nd Floor, Pulinat Bldg., Opp. Cochin Shipyard, M. G. Road, Ernakulam - 682 015. Tel.: 0484 - 2358759 / 2359338, Fax: 0484 - 2359336 Email: bimalokpal.ernakulam@ecoi.co.in</p>	<p>Kerala, Lakshadweep, Mahe-a part of Pondicherry.</p>
<p>KOLKATA - Shri P. K. Rath Office of the Insurance Ombudsman, Hindustan Bldg. Annexe, 4th Floor, 4, C.R. Avenue, KOLKATA - 700 072. Tel.: 033 - 22124339 / 22124340 Fax : 033 - 22124341 Email: bimalokpal.kolkata@ecoi.co.in</p>	<p>West Bengal, Sikkim, Andaman & Nicobar Islands.</p>
<p>LUCKNOW -Shri Justice Anil Kumar Srivastava Office of the Insurance Ombudsman, 6th Floor, Jeevan Bhawan, Phase-II, Nawal Kishore Road, Hazratganj, Lucknow – 226 001. Tel.: 0522 - 2231330 / 2231331, Fax: 0522 - 2231310 Email: bimalokpal.lucknow@ecoi.co.in</p>	<p>Districts of Uttar Pradesh: Laitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, Allahabad, Mirzapur, Sonbhadra, Fatehpur, Pratapgarh, Jaunpur, Varanasi, Gazipur, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareli, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sultanpur, Maharajgang, Santkabirnagar, Azamgarh, Kushinagar, Gorkhpur, Deoria, Mau, Ghazipur, Chandauli, Ballia, Sidharathnagar.</p>
<p>MUMBAI - Shri Milind A. Kharat Office of the Insurance Ombudsman, 3rd Floor, Jeevan Seva Annexe, S. V. Road, Santacruz (W), Mumbai - 400 054. Tel.: 022 - 26106552 / 26106960, Fax: 022 - 26106052 Email: bimalokpal.mumbai@ecoi.co.in</p>	<p>Goa, Mumbai Metropolitan Region excluding Navi Mumbai & Thane.</p>
<p>NOIDA - Shri Chandra Shekhar Prasad Office of the Insurance Ombudsman, Bhagwan Sahai Palace, 4th Floor, Main Road, Naya Bans, Sector 15, Distt: Gautam Buddh Nagar, U.P -201301. Tel.: 0120-2514250 / 2514252 / 2514253 Email: bimalokpal.noida@ecoi.co.in</p>	<p>State of Uttaranchal and the following Districts of Uttar Pradesh: Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Bulandshehar, Etah, Kanooj, Mainpuri, Mathura, Meerut, Moradabad, Muzaffarnagar, Oraiyya, Pilibhit, Etawah, Farrukhabad, Firozbad, Gautambodhanagar, Ghaziabad, Hardoi, Shahjahanpur, Hapur, Shamli, Rampur, Kashganj, Sambhal, Amroha, Hathras, Kanshiramnagar, Saharanpur.</p>
<p>PATNA - Shri N. K. Singh Office of the Insurance Ombudsman, 1st Floor, Kalpana Arcade Building, Bazar Samiti Road, Bahadurpur, Patna 800 006. Tel.: 0612-2680952 Email: bimalokpal.patna@ecoi.co.in</p>	<p>Bihar, Jharkhand.</p>

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PUNE - Shri Vinay Sah

Office of the Insurance Ombudsman, Jeevan Darshan Bldg., 3rd Floor, C.T.S. No.s. 195 to 198, N.C. Kelkar Road, Narayan Peth, Pune – 411 030.

Tel.: 020-41312555

Email: bimalokpal.pune@ecoi.co.in

Maharashtra, Area of Navi Mumbai and Thane excluding Mumbai Metropolitan Region.

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Annexure A

Section 39 of the Insurance Act 1938 as amended from time to time, Nomination by policyholder

1. Nomination of a life insurance Policy is as below in accordance with Section 39 of the Insurance Act, 1938 as amended by Insurance Laws (Amendment) Ordinance dtd 26.12.2014. The extant provisions in this regard are as follows:
2. The policyholder of a life insurance on his own life may nominate a person or persons to whom money secured by the policy shall be paid in the event of his death.
3. Where the nominee is a minor, the policyholder may appoint any person to receive the money secured by the policy in the event of policyholder's death during the minority of the nominee. The manner of appointment is to be laid down by the company.
4. Nomination can be made at any time before the maturity of the policy.
5. Nomination may be incorporated in the text of the policy itself or may be endorsed on the policy communicated to the company and can be registered by the company in the records relating to the policy.
6. Nomination can be cancelled or changed at any time before policy matures, by an endorsement or a further endorsement or a will as the case may be.
7. A notice in writing of Change or Cancellation of nomination must be delivered to the company for the company to be liable to such nominee. Otherwise, company will not be liable if a bonafide payment is made to the person named in the text of the policy or in the registered records of the company.
8. Fee to be paid to the company for registering change or cancellation of a nomination can be specified by the Authority through Regulations.
9. On receipt of notice with fee, the company should grant a written acknowledgement to the policyholder of having registered a nomination or cancellation or change thereof.
10. A transfer or assignment made in accordance with Section 38 shall automatically cancel the nomination except in case of assignment to the company or other transferee or assignee for purpose of loan or against security or its reassignment after repayment. In such case, the nomination will not get cancelled to the extent of company's or transferee's or assignee's interest in the policy. The nomination will get revived on repayment of the loan.
11. The right of any creditor to be paid out of the proceeds of any policy of life insurance shall not be affected by the nomination.
12. In case of nomination by policyholder whose life is insured, if the nominees die before the policyholder, the proceeds are payable to policyholder or his heirs or legal representatives or holder of succession certificate.
13. In case nominee(s) survive the person whose life is insured, the amount secured by the policy shall be paid to such survivor(s).
14. Where the policyholder whose life is insured nominates his
 - parents or
 - spouse or
 - children or
 - spouse and children
 - or any of them

the nominees are beneficially entitled to the amount payable by the company to the policyholder unless it is proved that policyholder could not have conferred such beneficial title on the nominee having regard to the nature of his title.

If nominee(s) die after the policyholder but before his share of the amount secured under the policy is paid, the share of the expired nominee(s) shall be payable to the heirs or legal representative of the nominee or holder of succession certificate of such nominee(s).

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15. The provisions of sub-section 7 and 8 (13 and 14 above) shall apply to all life insurance policies maturing for payment after the commencement of Insurance Laws (Amendment) Ordinance, 2014 (i.e 26.12.2014).
16. If policyholder dies after maturity but the proceeds and benefit of the policy has not been paid to him because of his death, his nominee(s) shall be entitled to the proceeds and benefit of the policy.
17. The provisions of Section 39 are not applicable to any life insurance policy to which Section 6 of Married Women's Property Act, 1874 applies or has at any time applied except where before or after Insurance Laws (Ordinance) 2014, a nomination is made in favour of spouse or children or spouse and children whether or not on the face of the policy it is mentioned that it is made under Section 39. Where nomination is intended to be made to spouse or children or spouse and children under Section 6 of MWP Act, it should be specifically mentioned on the policy. In such a case only, the provisions of Section 39 will not apply.

[Disclaimer: This is not a comprehensive list of amendments of Insurance Act, 1938, as amended from time to time and only a simplified version prepared for general information. Policy Holders are advised to refer the Insurance Laws (Amendment) Act 2015 notified in the Official Gazette on 23rd March 2015 for complete and accurate details.]

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Section 38 of the Insurance Act 1938 as amended from time to time, Assignment and Transfer of Insurance Policies

1. Assignment or transfer of a policy should be in accordance with Section 38 of the Insurance Act, 1938 as amended by Insurance Laws (Amendment) Ordinance dated 26.12.2014. The extant provisions in this regard are as follows:
2. This policy may be transferred/assigned, wholly or in part, with or without consideration.
3. An Assignment may be effected in a policy by an endorsement upon the policy itself or by a separate instrument under notice to the Company.
4. The instrument of assignment should indicate the fact of transfer or assignment and the reasons for the assignment or transfer, antecedents of the assignee and terms on which assignment is made.
5. The assignment must be signed by the transferor or assignor or duly authorized agent and attested by at least one witness.
6. The transfer of assignment shall not be operative as against an company until a notice in writing of the transfer or assignment and either the said endorsement or instrument itself or copy thereof certified to be correct by both transferor and transferee or their duly authorised agents have been delivered to the company.
7. Fee to be paid for assignment or transfer can be specified by the Authority through Regulations.
8. On receipt of notice with fee, the company should Grant a written acknowledgement of receipt of notice. Such notice shall be conclusive evidence against the company of duly receiving the notice.
9. If the company maintains one or more places of business, such notices shall be delivered only at the place where the policy is being serviced.
10. The company may accept or decline to act upon any transfer or assignment or endorsement, if it has sufficient reasons to believe that it is
 - not bonafide or
 - not in the interest of the policyholder or
 - not in public interest or
 - is for the purpose of trading of the insurance policy.
11. Before refusing to act upon endorsement, the Company should record the reasons in writing and communicate the same in writing to Policyholder within 30 days from the date of policyholder giving a notice of transfer or assignment
12. In case of refusal to act upon the endorsement by the Company, any person aggrieved by the refusal may prefer a claim to IRDAI within 30 days of receipt of the refusal letter from the Company.
13. The priority of claims of persons interested in an insurance policy would depend on the date on which the notices of assignment or transfer is delivered to the company; where there are more than one instruments of transfer or assignment, the priority will depend on dates of delivery of such notices. Any dispute in this regard as to priority should be referred to Authority.
14. Every assignment or transfer shall be deemed to be absolute assignment or transfer and the assignee or transferee shall be deemed to be absolute assignee or transferee, except
 - (a) where assignment or transfer is subject to terms and conditions of transfer or assignment OR
 - (b) where the transfer or assignment is made upon condition that
 - (i) the proceeds under the policy shall become payable to policyholder or nominee(s) in the event of assignee or transferee dying before the insured OR
 - (ii) the insured surviving the term of the policySuch conditional assignee will not be entitled to obtain a loan on policy or surrender the policy. This provision will prevail notwithstanding any law or custom having force of law which is contrary to the above position.
15. In other cases, the company shall, subject to terms and conditions of assignment, recognize the transferee or assignee named in notice as the absolute transferee or assignee and such person
 - shall be subject to all liabilities and equities to which the transferor or assignor was subject to at the date of transfer or assignment and
 - may institute any proceedings in relation to the policy
 - obtain loan under the policy or surrender the policy without obtaining the consent of the transferor or assignor or making him a party to the proceedings

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Any rights and remedies of an assignee or transferee of a life insurance policy under an assignment or transfer effected before commencement of the Insurance Laws (Amendment) Ordinance, 2014 shall not be affected by this section.

[Disclaimer: This is not a comprehensive list of amendments of Insurance Act, 1938, as amended from time to time and only a simplified version prepared for general information. Policy Holders are advised to refer the Insurance Laws (Amendment) Act 2015 notified in the Official Gazette on 23rd March 2015 for complete and accurate details.]

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Section 45 of the Insurance Act 1938 as amended from time to time, Policy shall not be called in question on the ground of mis-statement after three years

Provisions regarding policy not being called into question in terms of Section 45 of the Insurance Act, 1938, as amended by Insurance Laws (Amendment) Ordinance dated 26.12.2014 are as follows:

1. No Policy of Life Insurance shall be called in question on any ground whatsoever after expiry of 3 years from
 - the date of issuance of policy or
 - the date of commencement of risk or
 - the date of revival of policy or
 - the date of rider to the policywhichever is later.

2. On the ground of fraud, a policy of Life Insurance may be called in question within 3 years from
 - the date of issuance of policy or
 - the date of commencement of risk or
 - the date of revival of policy or
 - the date of rider to the policywhichever is later.

For this, the company should communicate in writing to the insured or legal representative or nominee or assignees of insured, as applicable, mentioning the ground and materials on which such decision is based.

3. Fraud means any of the following acts committed by insured or by his agent, with the intent to deceive the company or to induce the company to issue a life insurance policy:
 - The suggestion, as a fact of that which is not true and which the insured does not believe to be true;
 - The active concealment of a fact by the insured having knowledge or belief of the fact;
 - Any other act fitted to deceive; and
 - Any such act or omission as the law specifically declares to be fraudulent.

4. Mere silence is not fraud unless, depending on circumstances of the case, it is the duty of the insured or his agent keeping silence to speak or silence is in itself equivalent to speak.

5. No Company shall repudiate a life insurance Policy on the ground of Fraud, if the Insured / beneficiary can prove that the misstatement was true to the best of his knowledge and there was no deliberate intention to suppress the fact or that such misstatement of or suppression of material fact are within the knowledge of the company. Onus of disproving is upon the policyholder, if alive, or beneficiaries.

6. Life insurance Policy can be called in question within 3 years on the ground that any statement of or suppression of a fact material to expectancy of life of the insured was incorrectly made in the proposal or other document basis which policy was issued or revived or rider issued. For this, the company should communicate in writing to the insured or legal representative or nominee or assignees of insured, as applicable, mentioning the ground and materials on which decision to repudiate the policy of life insurance is based.

7. In case repudiation is on ground of mis-statement and not on fraud, the premium collected on policy till the date of repudiation shall be paid to the insured or legal representative or nominee or assignees of insured, within a period of 90 days from the date of repudiation. However, the payment will be as per IRDAI direction/Regulation/Circular from time to time.

8. Fact shall not be considered material unless it has a direct bearing on the risk undertaken by the company. The onus is on company to show that if the company had been aware of the said fact, no life insurance policy would have been issued to the insured.

9. The company can call for proof of age at any time if he is entitled to do so and no policy shall be deemed to be called in question merely because the terms of the policy are adjusted on subsequent proof of age of life insured. So, this Section will not be applicable for questioning age or adjustment based on proof of age submitted subsequently.

[Disclaimer: This is not a comprehensive list of amendments of Insurance Act, 1938, as amended from time to time and only a simplified version prepared for general information. Policy Holders are advised to refer the Insurance Laws (Amendment) Act 2015 notified in the Official Gazette on 23rd March 2015 for complete and accurate details.